



# COMMITMENT TO ACCESSIBILITY

Your commitment to inclusive, barrier-free tourism for *all* in South Tyrol

## Tourist Info Olang

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## General accessibility

### We have a bus stop nearby.

This bus stop is 50 metres away.

The bus stop is called: Mitterolang, Rathaus

These buses stop at this bus stop: Callbus / Citybus 435.1 / Citybus 435.2 / Bus 431 / Skibus 21 / Skibus 22

### We have a train station nearby.

The train station is called: Train Station Olang

The train station is more than 250 metres away.

### We have a car park at the building.

### We have a charging point for electric cars.

Electric cars use electricity.

Electric cars get electricity at a charging point.

### We do not have an underground car park.

### Our website is accessible.

This is because our website follows these rules:

Web Content Accessibility Guidelines

This means:

All people can use and understand the information on our website.

For example, people with visual impairment can have the information read out loud.

### There is no doorbell at our entrance.

So you cannot speak to a member of staff at the entrance.

### We do not have grandstand or waiting room.



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**You don't have to pay an entrance fee here.**

**Your dog is welcome here.**



## For families with small children and strollers

**We do not have a parking space for pregnant women or parents with small children.**

**We have an entrance without steps.**

So you can push your buggy into the building.

**The path to the entrance is good for buggies.**

Buggies roll well on the path.

**We have a baby changing table.**

You can change your child's nappies on the baby changing table.

**We have a playground outside.**

**We do not have a playroom.**

**We do not have free childcare.**

**We do not have childcare.**

**You cannot rent a buggy.**

**You cannot rent a child carrier.**

A child carrier is like a rucksack.

You can carry children in a child carrier.

For example, on a walk.

**Notes and other information:**

Paid childcare is available in the village. Strollers and baby carriers can be rented from local sports shops.

You can find other important information here.

The host has written this information for you.

This information is not in Easy Read.



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## For people with a walking disability

**We have a parking space for people with disabilities at the entrance.**

**The path to the entrance is good for wheelchairs.**

Wheelchairs roll well on the path.

**The important doors in the building are at least 80 centimetres wide.**

**All areas are accessible without steps.**

**We have a restroom/toilet.**

There is more than 150 centimetres by 150 centimetres of free space in the restroom.

**We have an accessible toilet.**

There is more than 150 centimetres by 150 centimetres of space in the restroom.

There is more than 80 centimetres of space next to the toilet.

So wheelchairs can fit next to the toilet.

There are 2 grab bars in the accessible toilet.

One grab bar is fixed to the wall.

The other grab bar can fold up and down.

You can get to the sink with a wheelchair.

And you can also roll under the sink with a wheelchair.

**We do not have a shower.**

**We do not have a swimming pool.**

**You cannot rent a wheelchair.**

**You cannot rent a walking frame.**

**You cannot borrow a shopping trolley that works with wheelchairs.**



## For people with a visual impairment

### We do not have a tactile pathway to the building.

A tactile pathway has grooves.

People with a visual impairment feel these grooves.

They can feel them with their white stick or with their feet.

The grooves show the way.

This way, people with a visual impairment can find the building's entrance.

### We do not have tactile pathways in the building.

### The steps in the building do not have good contrast.

No contrast means that the steps are hard to see.

For example:

The floor and the edges of the steps are the same colour.

This way, people with a visual impairment cannot see the steps easily.

### The steps in the building are not tactile.

Not tactile means:

People with a visual impairment cannot feel the edges of the steps easily.

### The path to the entrance is at least 2 metres high.

And you cannot hit your head anywhere.

### We have a dog walking area for guide dogs.

### Our lift does not have buttons with Braille.

### There is no speaker system in the lift.

The floors are not said out loud.

### There is no information board in the lift.

So in the lift you will not see:

- Where can you find the entrance?
- Or where can you find the toilet?

### There is no place where you can see things in exhibition.



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**Our staff know how to help people with a visual impairment.**

**Notes and other information:**

Our office is located on the ground floor. Therefore, we do not have an elevator.

You can find other important information here.

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## For people with a hearing impairment and deaf people

### We do not have a hearing loop for hearing aids.

A hearing loop is a device for people with hearing impairment.

This device helps these people to hear better.

### There is no visual display board in the lift.

This means you will not see which floor you are on.

### We do not have a visual alarm system for emergencies.

This means that no light flashes in an emergency.

### Our staff know how to help people with a hearing impairment.

### Our videos do not have subtitles.

### Notes and other information:

Our office is located on the ground floor. Therefore, we do not have an elevator.

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## For people with learning difficulties or cognitive disabilities

**Our website has information in Easy-to-read Language.**

**Our website has easy-to-understand information.**

There are pictures and symbols as well as words.

**We have different areas and floors.**

Each area and floor is the same colour.

It might not be easy to find your way around.

**There are no signs in the areas and floors.**

It might not be easy to find your way around here.

**You can buy things.**

We do not have a “Quiet Hour”.

It might be loud for some people.

**The staff can give you information in an easy-to-understand language.**

**Our staff know how to help people with learning difficulties or cognitive disabilities.**

**Notes and other information:**

Our office is located on the ground floor.

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